

# MCPP self-assessment tool

Key element	Aspect	Self-assessed score out of 10	Action
<b>Team</b>	The correct climate to create the right skill-mix, culture, behaviours and empowerment		
	Pharmacist's clinical competence and credentialing for nominated areas of practice		
	Consultation and behavioural influencing skills		
	Pharmacy Technician competences		
	Healthcare team knowledge and skills		
<b>Technology</b>	Integrated digital and hardware systems		
	Clinical Management System		
	Appropriate and optimised artificial intelligence usage		
	Patient engagement, communication and appointment booking application		
	POCT and health monitoring devices		



<b>Services</b>	Clinical governance systems and processes		
	Funded service portfolio		
	Collaboration and integration		
	Private services offer		
	Quality of patient experience and outcomes		
<b>Self-care</b>	Healthcare environment and ethos		
	Healthcare inventory management and merchandising		
	Accessible advice, support and treatment and health awareness		
	Quality health supplements		
	Skilled and knowledgeable team living and breathing the health ethos		



Notes