MCPP self-assessment tool

The self-assessment template allows you to understand where you are now, plan where you want to be and what you must focus on to get there against the key elements of the model.

Key element	Aspect	Self-assessed score out of 10	Action
Team	The correct climate to create the right skill-mix, culture, behaviours and empowerment		
	Pharmacist's clinical competence and credentialing for nominated areas of practice		
	Consultation and behavioural influencing skills		
	Pharmacy Technician competences		
	Healthcare team knowledge and skills		
Technology	Integrated digital and hardware systems		
	Clinical Management System		
	Appropriate and optimised artificial intelligence usage		
	Patient engagement, communication and appointment booking application		

	POCT and health monitoring devices		
Services	Clinical governance systems and processes		
	Funded service portfolio		
	Collaboration and integration		
	Private services offer		
	Quality of patient experience and outcomes		
Self-care	Healthcare environment and ethos		
	Healthcare inventory management and merchandising		
	Accessible advice, support and treatment and health awareness		
	Quality health supplements		
	Skilled and knowledgeable team living and breathing the health ethos		
Operating Costs	Rent and lease costs – review rents, lease terms, renewals, break options and occupational strategy		

	Service charges – challenge costs, improve transparency and identify savings		
	Business rates – review assessments, liabilities, reliefs and opportunities to reduce costs		
	Energy & Utilities – identify excessive consumption, recover overcharges and improve efficiency		
	Repairs, Maintenance & Property Strategy – control expenditure, plan capital investment and optimise the portfolio		

Notes